



Insight

bosssolutions.com.my

STAY SAFE AND CONNECTED!



DEAR VALUED CUSTOMER,

We would like to thank you for choosing BOSS Solutions as your service provider throughout the years. We couldn't have been one of the leading HR Software providers if we did not have your support. Also, our brand innovation wouldn't have been possible if we didn't receive feedback about our products and services from you.

As we look forward to 2021, we promise to continue serving you with the best solutions that meet your needs. Again, thank you for your continued trust. Our ongoing success relies on the loyalty and support customers like you.

Best regards,

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Peter Thong Group Managing Director



Introducing the **NEW & IMPROVED** User Interface

We always keep BOSS users at the front of our minds, which is why we're very excited to announce the release of our new and improved user interface (UI) and many new features. The new UI is a more trendy, perfectly organized, and responsive user interface meant to improve customer's user experience.

Day by day, thousands of information are created, updated, and viewed in the system, our team redesigned the entire interface which gives you a greater flexibility to check on the important information in just a quick glance. During the design phase, we gathered feedbacks from internal and external users to ensure that it met our design goals and customers' demand, which were to deliver an improved UI that create better user experience, and to be instantly access via tablets and smart phones, so you can stay productive at anytime, anywhere.

Our new updates includes bug fixes and performance improvements. This time has no exception.



1 HR MOBILE APP IS EVERYTHING

Today, the world revolves around mobile. To stay relevant, HR needs to change their way of work. Implementing a HR mobile app for your company empowers employees t o access all of the information they need, no matter where they are.

Work can happen anytime, anywhere. With a mobile app, employees gain instant access to all the information they need to get their job done, even when they out of the office. Not only that, implementing an HR mobile app reduces the number of employee questions your HR team receives, saving you time and effort, and letting you focus on more strategic initiatives.

Take QR Attendance

BOSS HR CONNECT APP

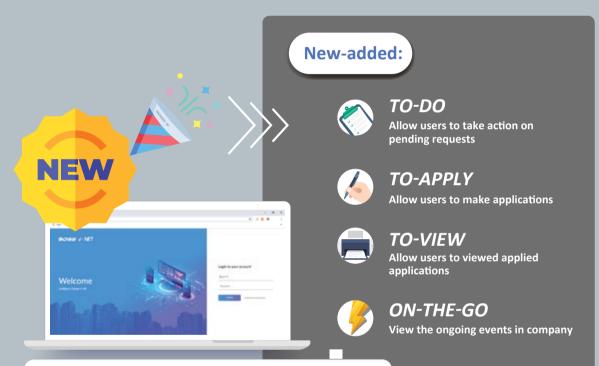
- Geo-tracker
- Capture attendance anytime, anywhere
- All action at your fingertips
- Instant access to information
- Modern, intuitive design
- Push notifications
- Easy to use

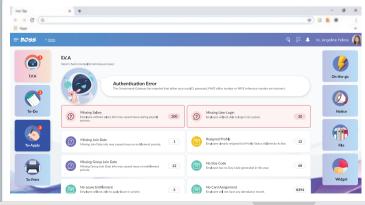
QR Attendance - with Encrypted info

 QR Code refresh every 5 seconds



2 NEW USER INTERFACE & USER EXPERIENCE





3 LET'S WELCOME



YOUR DIGITAL COLLEAGUE

Now is the great time for companies to start the use of HR virtual assistant to improve productivity and to influence the direction of the whole HR department.

What can I.V.A do?

I.V.A performs smart checking at the end of the day to track incomplete/erroneous issues that occurred in every modules and display a list in dashboard for user to conduct resolution.

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drive higher × productivity in your HR team



be the first too realize the modern HR technology



empower HR staff to take up important tasks

Want to learn more about our I.V.A Call us now!



I.V.A

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4 Intuitive & Informative Dashboard

Instant data, immediate action Build a data-driven HR Department

With BOSS dashboard, you can have:

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- Deeper insights
- Real-time and comprehensive data
- Different type of charts available for multiple data sources
- Greater company trends analysis
- Improved company transparency and health



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5 More Organized Navigation Bar

Everything at one glance

Easy to reach the page you want

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A higher level of business intelligence

Flexible tool to create better insights

Making big data informative & easy to view

Get a complete analytic view of your people and business operations by dragging the data to the field.

- Make data-driven decisions
- Drag & Drop data
- All analytics at your fingertips
- Easy export to Ms. Exce
- Flexible in filtering to generate data
- Analytic dashboard to show all charts in one page

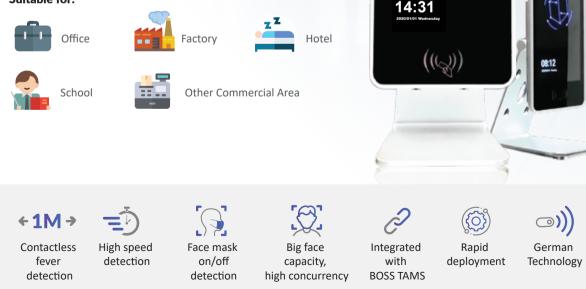
Scan Mann with German Technology

FACE TEMPERATURE DETECTION & RECOGNITION TERMINAL

Introduction

ScanMann-TSS is newest 8 inch dynamic dual face live scan time attendance access control with Android 8.1 OS, supports Ethernet and WIFI connection. It can detect 5 moving persons at 4 meters within 0.7 seconds, IP64 level, work outdoor and mainly be designed for turnstile system.

Suitable for:



SCAN THEM, TRACK THEM | MAKE EVERYONE SAFE TO WORK

FUTURE OF HR

Key Takeaways for HR Professionals



AI AND HUMANS COMPLEMENT EACH OTHER

Contrary to early concerns, the presence of AI doesn't devalue human work. Rather, AI allows human work to be more focused and strategic.



VIRTUAL AND AUGMENTED REALITY AIDS RECRUITING AND TRAINING

Companies will leverage virtual and augmented reality to improve recruiting and training efforts.





THE EMPLOYEE EXPERIENCE BOOM CONTINUES

The employee experience will continue to play a pivotal role as companies seek to drive engagement and position themselves as employee-centric to attract talent.



HR OFFERS GUIDANCE

Rather than merely providing data for practitioners to look at, HR will move toward guiding businesses to successful outcomes across key spheres of influence.

MILLENNIALS AND GEN Z SHOW INTEREST IN THE GIG ECONOMY

More than 8 in 10 millennial and Gen Z workers are interested in working as freelancers part-or full-time.

INTEGRATION PLAYS A KEY ROLE

With so many applications used across the employee lifecycle, companies will emphasize integrations in order to break down silos and facilitate seamless data sharing.





6 Tips for Employers on How to Manage Remote Staff



1. Set Clear Expectations

With remote working leaving the employee more in control of their work day structure, it is down to you as the employer to make your expectations extremely clear.



4. Monitor Progress Regularly

Without the ability to just pop in and catch up with your employees face to face when they are out of the office, this is an important step to schedule in.



2. HR Management Tool

Having HR technology in place, like CakeHR is going to give you some much needed extra support with your remote workers.



5. Interact Effectively

By interacting with the remote workers, keeping them updated on news from the office and paying interest in the projects they have on will boost productivity.



3. Trust in the Worker

If reliability and trust issues arise from remote working, it's worth having a conversation about whether remote working suits the needs of the individual and company.

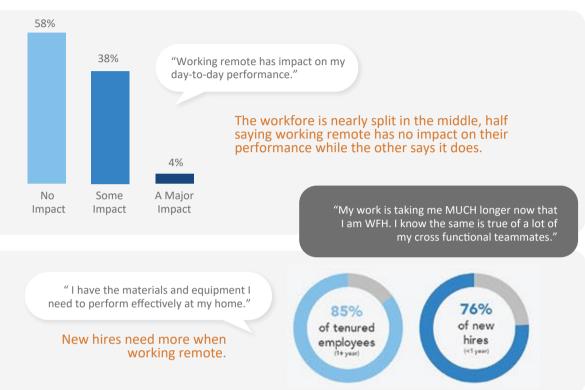


6. Explain the Reasoning Why

As an employer, you're more aware of how each person's work is impacting the long-term organizational goals and so this is something you have to explain to them clearly.

THE STATE OF REMOTE WORK DURING COVID-19

As employees transition to new work routines, it's important to understand how it impacts their success.



Many employees don't have experience going remote.

In a survey of over 1,000 employees nationwide, many showed a preference to work from home. In reality, nearly 40% of employees never work remotely while 16% only a few times a year.

Overall, more than half of employees are in the office mostly every day.

"I am a high level producer so I can only imagine the pain new hires are going through. It was very stressful for me and I have been here seven years."

Are remote employees more engaged?

of employees **believe** working remote positively affects engagement... 5% of remote workers are likely to stay at their company long-term.

HR TRENDS TO LOOK FOR IN THE POST COVID-19 WORKPLACE

The impact of the covid-19 pandemic on hr practices and employee management has been immense, and the effects would continue for a long time to come.











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RISE IN THE VOLUME OF DATA COLLECTION

16% of organizations are passively tracking data of remote employee activity.

Data monitored:

- emails
- working hours
- computer usage
- chat/ internal communication

REMOTE WORK IS HERE TO STAY

 \bullet 48% of the global workforce will be working remotely even after the pandemic

 74% of the global organizations will increase remote employees after the pandemic

VIRTUAL TEAM BUILDING IS THE FUTURE

- 62% say virtual team building is the future.
- 73% of teams will have remote workers by 2028.

INCREASED USE OF REMOTE FOCUSSED TOOLS

- 85% of employees say remote focussed tools boost productivity
- 80% of remote workers globally like to work from home on a permanent basis.

Tools Usage:

VPN: 39% Instant Messaging Services: 34% Cloud-Based Doc Management: 36% Collaboration Platforms: 13%

COST SAVINGS WITH REMOTE WORK

- U.S. companies saved around \$5 billion by allowing remote work.
- Only 20% companies bear internet costs of remote workers
- Only 52% of employees use a work-provided computer for remote work.



TRAINING CLASS

Prayers room facility is ready

MAX 3 headcounts per time.

Frequent cleaning & disinfection

activity in training room, toilet, prayer room & refreshment area

BOOK your training class NOW!

3 options to join training class:



UPCOMING | TRAINING CALENDAR

- EA & BIK Training 2020
 Highlights: Stay tune @Budget2021 updates towards EA Practices & Year 2021 Workflow

 Leave Management Fast Track
- Highlights: Year-End Preparation Walkthrough with guidance & Q&A session
- 2 Payroll / Time Attendance / Talent Management Module Training Highlights: Latest HR practices and system walkthrough session

Any enquiry on customized workshop / briefing base on your Company Practices, kindly email to <u>training@bosssolutions.com.my</u> for more information.









COMPANY

BOSS Solutions established in 1990, one of the leading Human Resource Management Software providers in Malaysia. BOSS major in software development and provide web-based HR software to Malaysia's businesses and well trusted by more than 12000 HR users from different industries such as manufacturing, medical, healthcare, retail, finance, hotel, property developer, education and etc.

The objective of BOSS is to provide an efficient, intelligent HR solution and services to customers to maximize revenue generation in an ever advancing technological and legislative environment.

BOSS Human Capital Management Solution (HCMS)

--HR CORE MODULE--

- Employee Center
- Security Management
- Report Center

--WORKFORCE MANAGEMENT--

• Payroll System

- Alert Management Casual Labour
- Service Progression

• Leave Management

• Time & Attendance Management

--TALENT MANAGEMENT--

- 360 Degree Performance Appraisal Manpower Planning
- Training & Development
- Training Need Analysis
- Recruitment

--BENEFIT & COMPENSATION--

- Medical Benefit
- Claims
- Insurance
- ESOS

--BUSINESS INTELLIGENCE--

- --DASHBOARD--
- --NATIVE APP--

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- Industrial Relation
- Travelling

Canteen











- - Succession Planning
 - Learning

